FamilyInsight Beta Direct Notice to Parents

Notice Beta v1.0 | November 11, 2026

FamilyInsight is a family organization app operated by Insight Education Academy, LLC, 4243 San Jose Blvd, Jacksonville, Florida 32207. Contact us at consent@insighteducationacademy.org or (904) 203-8191. Please read this notice and our Privacy Policy at https://familyinsight.app/privacy before signing the accompanying Beta Parental Consent Form. Our Consumer Health Data Privacy Policy is at https://familyinsight.app/health-privacy.

Why we need your consent

Parents add children; children cannot create a Family or join on their own. A parent-only profile receives information entered only by the Parent; the child does not use the app. That profile alone does not require this COPPA consent, but health choices still apply. Before a child under 13 uses FamilyInsight, through their own sign-in or a shared family screen under a parent account, we email this notice to their parent or legal guardian and obtain verifiable parental consent. We do not enable that child's use or collect information through it, including automatically, before consent. An app role alone does not establish parental authority.

When a Parent requests under-13 access, we create a pending entry and send this notice. If completed consent is not received within 30 days after the entry is created, we delete the entry and names and contact details held solely to obtain consent. A separately authorized parent-only profile or adult account is not deleted merely because the access request expires.

What the app collects and how we use it

Parents provide profile information, including name, birth month and year, state and, for sign-in, a parent-supplied email address. Optional school details include school, classroom, class names, teachers and bell or period times for family scheduling. Depending on enabled features, your child may enter completed tasks, time on the clock, self-evaluations, photos, goals, event and ride requests, meal requests and ratings, pantry and shopping entries, ledger entries and notes. Wellness features include journals and sharing choices, self-care checklists, exercise, time outdoors and screen-time logs. We also collect account identifiers, browser and device information, IP addresses, provider technical usage and error logs, local-storage identifiers and, if enabled, notification tokens. Authorized non-AI calendar imports may add events.

We use this information for selected Family features, shared records, task and ledger summaries, reminders and messages, support and security. We collect only information reasonably necessary for each activity. We do not sell children's information, show them ads, build marketing profiles or authorize AI model training with their information.

Health information and optional choices

Optional health information includes medication names, doses, schedules and refills; mood and energy check-ins; "can we talk" requests; and health information in journals, self-care and activity logs, goals, dietary preferences, appointments and uploads. You or your child may enter it for requested records, reminders and family coordination. Collection consent includes necessary provider processing and access by the child and signing parent, subject to private settings. Additional named parents or legal guardians receive access only with separate sharing consent and permitted app roles. Journals stay private unless the child shares an entry with an authorized parent; verified parental access rights remain. Declining collection disables medications, check-ins, "can we talk," journals, self-care, activity logs and wellness goals. Unrelated features remain available for nonhealth use. Enter health information only when collection and its actual recipients are authorized. Teens aged 13 to 17 also make their own affirmative health choice; adults make their own choices.

Who can see the information

Family members see information according to their authorized roles and the visibility described in the Privacy Policy. Journals, private goals and private events are private in ordinary app use. A child may choose to share a journal entry with their Parents, subject to applicable permissions. These settings do not prevent necessary provider access or a verified Parent's legal right to review information collected from their child under 13. Other disclosures may occur as permitted by applicable law.

Service providers process information for the app: Convex, Inc. for the database and app servers; Cloudflare, Inc. for app-file delivery and technical request data; Plus Five Five, Inc. (Resend) for app emails; Google LLC for consent and rights-request email; and the applicable browser push service (Apple, Google or Mozilla) for notifications. OpenAI OpCo, LLC processes permitted teen AI inputs described below. Google does not store app health records or deliver health-data exports. Please omit health details from email requests. Authorized personnel may access information for support and security. Providers receive information needed for their permitted functions under applicable restrictions.

Additional disclosures require appropriate permission

You may consent to collection and use without consenting to disclosures that are not integral to the Service; those disclosures require separate notice and verifiable consent for a child under 13. All AI features are off for children under 13, including on a shared family screen. Under-13 personal information must not enter AI through adult uploads, development or support. Parent event import requires review of the complete outgoing text and removal of identifying child details and context; highlighting may miss information. Nonreviewable content is blocked. Teens aged 13 to 17 may use receipt scan, food photos and dinner ideas only after a separate recorded parental authorization, with an off switch, as described in the Privacy Policy. This form does not supply that AI authorization. Event import remains blocked for all child accounts. Child accounts cannot create calendar subscribe links; adult links exclude events involving a child under 13. Non-AI calendar imports remain available subject to health choices. Material changes require updated notice and any required consent.

Your rights and how to consent

Email consent@insighteducationacademy.org to review your child's information, withdraw consent, stop further collection or use, or request full deletion. You may also change health choices in Manage family. Withdrawing health collection stops it, ends access and deletes live health records. Withdrawing only additional sharing removes those recipients' access. Provider copies and minimal records lawfully retained follow the policies' retention rules. We verify identity and parental authority without undue burden. Exports are delivered through authenticated in-app download or another secure method for a verified rights holder. Requests concerning ages 13 to 17 follow applicable law and authority; at adulthood, the member's own choices govern. Withdrawal may disable affected features.

Sign the form by hand and email a scan or photograph to consent@insighteducationacademy.org. We review parental authority, the account match and signed form, and record each child's consent before enabling their own sign-in or shared-screen use. A parent-only profile does not itself enable child use. Keep copies of this notice and your form. This beta may change or fail. Journals and check-ins are not monitored by FamilyInsight for emergencies.